

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the City Clerk's office at (310) 618-2780. Notification 48 hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting. [28CFR35.102-35.104 ADA Title II]

Direct questions or concerns to the Commission Liaison at (310) 618-2935, or individual department head prior to submission to the Commission. Parties will be notified if the complaint will be included on a subsequent agenda.

Security procedures: Members of the public will be directed to enter City Hall on the East side of the building through the sliding door. All other entrances will remain locked for entry. Oversized bags or backpacks will not be allowed in the Council Chamber or Commission meeting room. All bags are subject to search.

Any correspondence received after 2:00 p.m. on TUESDAY on any item on the agenda will be provided to the Commission electronically and available for public inspection in the City Clerk's Office. A copy of the correspondence will be available for public inspection in a binder at the back of the Council Chamber or Commission Meeting room.

**TORRANCE COMMISSION ON AGING AGENDA  
TUESDAY, JANUARY 7, 2025  
REGULAR MEETING  
9:30 A.M. IN THE WEST ANNEX COMMISSION MEETING ROOM  
AT 3031 TORRANCE BL.**

**THE COMMISSION ON AGING MAY TAKE ACTION ON ANY ITEM  
LISTED ON THE AGENDA**

**1. CALL MEETING TO ORDER**

**ROLL CALL:** Commission members: Davis, Grundhaus, Hileman, Dojiri, and Chair Mayfield

**2. FLAG SALUTE**

**WORDS OF INSPIRATION**

**3. REPORT OF THE STAFF ON THE POSTING OF THE AGENDA**

The agenda was posted on the Public Notice Board at 3031 Torrance Blvd. and on the City's Website on Monday, December 30, 2024.

**4. ANNOUNCEMENT OF WITHDRAWN, DEFERRED, AND/OR SUPPLEMENTAL ITEMS**

**5. ORAL COMMUNICATIONS (Limited up to a 15-minute period)**

*This portion of the meeting is reserved for comment on items on the Consent Calendar or not on the agenda. Under the Ralph M. Brown Act, the Commission cannot act on items raised during public comment, but may respond briefly to statements made or questions posed; request clarification; or refer the item to staff. **No longer than 1 minute per speaker.** If presenting handout material to Commission, please provide 10 copies to staff before speaking.*

**6. CONSENT CALENDAR**

*Matters listed under the Consent Calendar are considered routine and will be enacted by one motion and one vote. There will be no separate discussion of these items. If discussion is desired, that item will be removed by a Councilmember from the Consent Calendar and considered separately.*

**6A. Approve Commission Minutes: October 1, 2024**

**7. ADMINISTRATIVE MATTERS**

**7A. PRESENTATION: THE CONNECT TORRANCE MICROTRANSIT DEMONSTRATION  
PILOT PROGRAM**

City of Torrance Transit Department, Presentation by David Mach, Transit Planning Manager.

**7B. DISCUSSION: SPEAKERS FOR UPCOMING MEETINGS**

Recommendation of the Community Services Director that the Commission on Aging discuss and decide on speakers relevant to the senior population.

- 1) **February 4, meeting** – Presentation by Helen Dennis, Daily Breeze columnist on Aging.
- 2) **March 4, meeting** – Comfort Keepers, presentation by Crystal Seddon, MBA, General Manager. Comfort Keepers is a homecare company based in Torrance, serving the South Bay area. Comfort Keepers provides caregivers who assist elderly clients at home with services tailored to their needs, including laundry, meal prep, medication reminders, light housekeeping, transportation, companionship, dementia care, and mobility assistance.
- 3) **April 1, meeting** – WelbeHealth, Presentation by Joan Perkins on the services provided by WelbeHealth, offering full-service healthcare and personalized support to help you age well at home and in your community. Their Program of All-Inclusive Care for the Elderly (PACE) meets the changing needs of seniors, often at no cost.
- 4) **May 7, meeting** – City of Torrance Emergency Services, Presentation by Tadashi Masumoto, Management Assistant, on Emergency and Disaster Preparedness.

**7C. DISCUSSION: OLDER AMERICANS AWARD**

Recommendation of the Community Services Director that the Commission on Aging discuss the 2025 Older Americans Award application process, including application deadline.

**7D. ORAL REPORTS ON SENIOR CITIZEN CONCERNS**

Recommendation of the Community Services Director that the Commission on Aging report on:

- City Council Activities - Commissioner Hileman
- Housing & Community Programs - Commissioner Grundhaus
- Health - Commissioner Mayfield
- Transportation - Commissioner Davis
- Focal Point Programs & Elder Abuse/Fraud - Commissioner Dojiri

**8. COMMISSION ORAL COMMUNICATIONS**

**9. ADJOURNMENT**

**9A.** Adjournment of Commission on Aging Meeting to Tuesday, February 4, 2025, at 9:30 a.m. located in the West Annex Commission Meeting Room.



**MINUTES OF A REGULAR MEETING OF  
THE TORRANCE COMMISSION ON AGING**

**1. CALL TO ORDER**

The meeting convened on Tuesday, October 1, 2024, at 9:30 a.m. in the West Annex Commission Meeting Room at City Hall, 3031 Torrance Boulevard.

**ROLL CALL/MOTIONS FOR EXCUSED ABSENCE**

Present: Commissioners Davis, \*Dojiri, Grundhaus, Hileman and Chair Mayfield

Absent: None.

Also Present: Senior Recreation Supervisor Castro

\*Commissioner Dojiri left the meeting at 10:29 a.m.

**2. FLAG SALUTE**

Commissioner Davis led the Pledge of Allegiance.

**3. REPORT OF THE CITY CLERK ON THE POSTING OF THE AGENDA**

Senior Recreation Supervisor Castro reported that the agenda was posted on the Public Notice Board at 3031 Torrance Boulevard and on the City's website on Thursday, September 26, 2024 by City Clerk Poirier.

**4. ANNOUNCEMENT OF WITHDRAWN, DEFERRED, AND/OR SUPPLEMENTAL ITEMS**

No items.

**5. ORAL COMMUNICATIONS**

None.

**6. CONSENT CALENDAR**

**6A. APPROVAL OF MINUTES – September 3, 2024 Commission on Aging**

**MOTION:** Chair Mayfield moved and Commissioner Davis seconded, to approve the minutes of the Commission on Aging meeting of September 3, 2024, as amended. The motion passed by a 5 to 0 vote.

## **7. ADMINISTRATIVE MATTERS**

### **7A. PRESENTATION: THE VOLUNTEER CENTER SOUTH BAY/HARBOR/LONG BEACH**

President/CEO Josh Gezahegn reported on the mission and the history of the Volunteer Center and explained that the Center had been founded 60 years ago by the Junior League of Long Beach. He noted that the Center served more than 40 cities across the Los Angeles with over 40,000 clients – children, clients and volunteers – to provide community service peer to peer. He discussed the areas where care was currently needed: food insecurity, youth mental wellness and social and education inequity and confirmed that the Center’s vision was to envision a community where children and youth have the nutrition and tools they need to learn, serve and thrive. He noted that Center provided local non-profits with many service hours each year through the placement of volunteer service of court-referred community members. He discussed some of the programs that the Center provided: Operation Teddy Bear, Food for Kids, Empathy in Action and Impact Makers-Building Skills for Life and discussed the Center’s sponsors and explained how volunteers could help.

### **7E. DISCUSSION: REASSIGN THE ORAL REPORTS ON SENIOR CITIZEN CONCERNS (Considered out of order)**

The Commission discussed and reassigned the oral report topics:

City Council Activities: Commissioner Hileman

Housing: Commissioner Grundhaus

Health: Chair Mayfield

Transportation: Commissioner Davis

Community Programs/Events: Commissioner Grundhaus

Focal Point Programs: Commissioner Dojiri

Elder Abuse/Fraud: Commissioner Dojiri

**MOTION:** Chair Mayfield moved to approve the list of reassignments and Commissioner Grundhaus seconded. The motion passed by a 5 to 0 vote.

### **7F. Oral Reports on Senior Citizens Concerns**

#### **1. City Council Activities**

Commissioner Hileman reported that City Council had discussed pickleball, additional courts and the hours that the courts in various parks would be open for pickleball play. She noted that the Council had discussed maintaining consistency in digital signs throughout the City and that new signage would be installed at the Parks, as funding allowed, as well as District-specific signs.

#### **2. Housing**

Commissioner Hileman discussed her and Chair Mayfield’s tour of the new Cogir housing units and noted that the official ribbon cutting would be on October 21, 2024 at 3:00 p.m.

#### **3 Health**

Chair Mayfield discussed types of injections to the knee: steroids, hyaluronic acid, platelet-rich plasma and stem cell therapy.

**4. Transportation**

No report.

**5. Community Programs**

Commissioner Grundhaus reported that Torrance Travelers were now active and discussed activities at the Bartlett Center. She noted that Arts and Craft Fair would be on Saturday, November 9 at the Ken Miller Center.

**6 Focal Point Program**

Commissioner Dojiri reported the following statistics for the months of:

**September 2024:**

Total number of documented calls: 37	Web Inquiries: 137 (for August)
Miscellaneous calls: 28	Total number of calls received: 65
Callbacks: 11	

Of the documented calls there were the following requests:

	Requests for legal 17%
Requests for housing 38%	Requests for in home services 30%

**7. Elder Abuse/Fraud**

Commissioner Hileman discussed the FBI Citizens Academy Alumni Association Family & Elder Fraud Prevention Event presented co-sponsored by the City held on September 7 at the Mary K. Giordano Regional Transit Center.

**7B. DISCUSSION: COMMISSION MEETING SCHEDULE FOR THE HOLIDAYS**

**MOTION:** Chair Mayfield moved that the Commission meeting be dark in December and that the next meeting would be on January 7, 2025; Commissioner Grundhaus seconded. The motion passed by a 5 to 0 vote.

**7D. DISCUSSION: OLDER AMERICANS AWARDS (CONSIDERED OUT OF ORDER)**

Senior Recreation Supervisor Castro explained that the application would be available in January, be due in late March, approved in April and the awards from the City and County would be given out in May. He confirmed that he would send out the application to the Commissioners for review and discussion at the November meeting. He noted that he would also provide the list of people/businesses who received the application.

Commissioner Hileman requested that the Commission consider whether a volunteer could be nominated more than once, if they had continued to volunteer.

\*Commissioner Dojiri left the meeting at 10:29 a.m.

**7C. DISCUSSION: SPEAKERS FOR UPCOMIN MEETINGS:**

Chair Mayfield announced the upcoming speakers:

November 5, meeting – City of Torrance Transit Department, Presentation by David Mach, Transit Planning Manager, on transit program available to the senior community.

January 7, 2025 meeting – City of Torrance Emergency Services, Presentation by Tadashi Masumoto, Management Assistant, on Emergency and Disaster Preparedness.

February 4, 2025 – Presentation by Helen Dennis, Daily Breeze columnist on Aging.

March 4, 2025 – Comfort Keepers, presentation by Crystal Seddon, MBA, General Manager.

**8. ORAL COMMUNICATIONS #2 Commissioners/Staff**

Commissioner Hileman announced a recycling event at the City on October 19, from 8:00 a.m. to noon.

**9. ADJOURNMENT**

At 10:31 a.m., Chair Mayfield moved to adjourn the meeting to the regular meeting on Tuesday, November 5, 2024, at 9:30 a.m. at the West Annex Commission Meeting Room at City Hall, 3031 Torrance Boulevard. The motion was seconded by Commissioner Grundhaus. The motion passed by a 4-0 vote. (Absent: Commissioner Dojiri)

####

City of  
**TORRANCE**  
*California*

# COMMISSION ON AGING MEETING

TUESDAY, JANUARY 7, 2025  
9:30 AM

**CONNECT**  
TORRANCE By **Qvia**



## WHAT IS MICROTRANSIT?



A new on-demand rideshare transit option that uses technology to capture trip requests and groups passengers into shared rides, in real-time.



A hybrid model between individual private transportation (Uber/Lyft), and public transit.



Offers passengers an option that is more flexible than traditional fixed-route bus service and appointment-based paratransit.



Supplements to the existing Torrance Community Transit Program (TCTP)



Call-in center with representatives to assist in booking rides



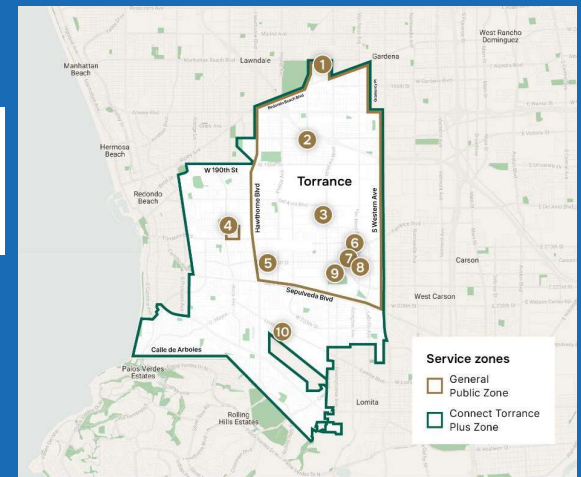
Provide first-last-mile connections to Transit and the Mary K. Giordano Regional Transit Center.



## SERVICE AREA

**Popular destinations:**

- |  |                                      |
|--|--------------------------------------|
| 1 El Camino College                                | 6 Bartlett Senior Citizens Center    |
| 2 North High School                                | 7 Torrance High School               |
| 3 Mary K Giordano Regional Transit Center          | 8 Old Torrance (Historic Downtown)   |
| 4 Providence Little Company of Mary Medical Center | 9 Torrance Certified Farmers' Market |
| 5 Del Amo Fashion Center                           | 10 Torrance Memorial Medical Center  |





## Get around Torrance with Connect Torrance Plus.

Starting December 11, Torrance Community Transit Program (TCTP) riders can enjoy freedom and flexibility with this additional on-demand shared transportation service. Ride to the grocery store, doctor's office, senior center, and more for just \$3 a ride.

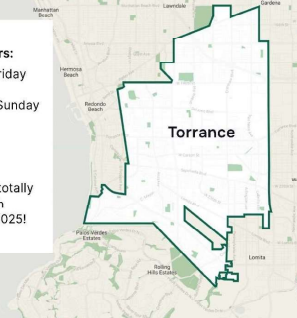
All rides are FREE through January 11, 2025!



[city.ridewithvia.com/connect-torrance](http://city.ridewithvia.com/connect-torrance).

**Service Hours:**  
Monday to Friday  
7am - 7pm  
Saturday to Sunday  
9am - 5pm

**Price:**  
\$3 per ride.  
All rides are totally FREE through January 11, 2025!



## About Connect Torrance Plus.

Connect Torrance Plus is a new on-demand shared ride service for Torrance Community Transit Program (TCTP) riders. Book rides and track them in real-time in the Connect Torrance app, or call to reserve rides up to one day in advance. Pay for trips right in the app — no need to buy ride credits in advance.

Torrance Community Transit Program (TCTP) is for Torrance residents who are 65 years or older or residents with a disability. To apply, please contact Torrance Transit at (310)781-2176.

Questions? Email us at [support-connect-torrance@ridewithvia.com](mailto:support-connect-torrance@ridewithvia.com)



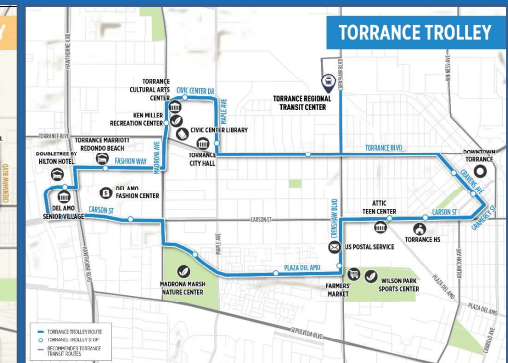
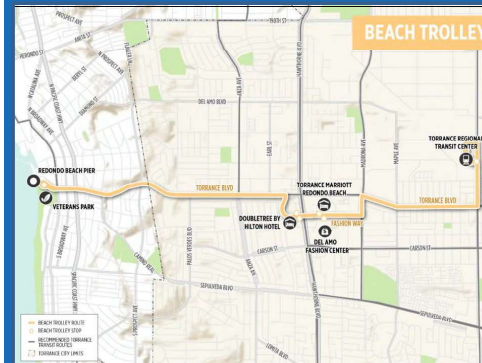
Download the Connect Torrance app or call (424)688-9251 to book a ride.

## THE RED CAR RUBBER WHEEL TROLLEY PROJECT

- Improve traffic congestion
- Improve local economy
- Connect key hotels, cultural and entertainment destinations
- Improve livability of downtown area
- Provide better transportation option
- Up to 10 trolleys buses



## SERVICE AREA CONCEPTS



# THE MARY K. GIORDANO REGIONAL TRANSIT CENTER PARKING STRUCTURE PROJECT



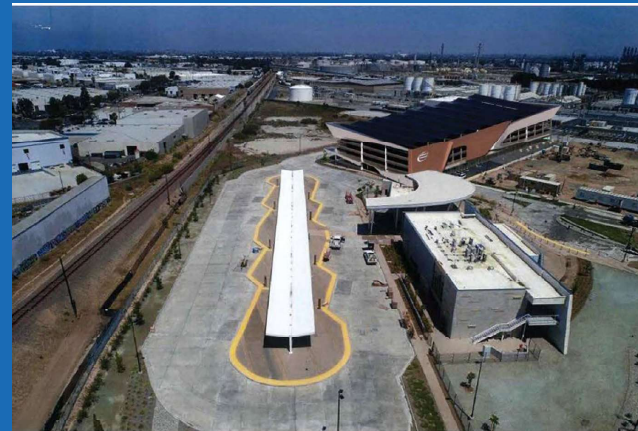
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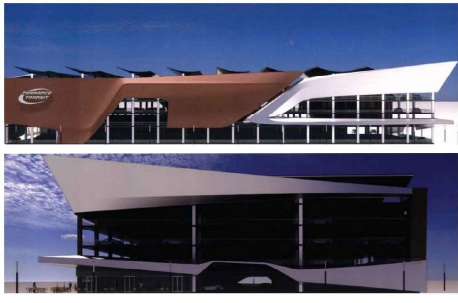
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## THE TORRANCE TRANSIT FLEET MODERNIZATION PLAN



## DIGITAL SIGNAGE AT BUS SHELTER AND TRANSIT CENTER

## QUESTIONS AND ANSWERS